

Tumalo Irrigation District

I. MANAGEMENT BEYOND THE POD - STAFF PROCEDURES

Management beyond the POD Staff Procedures

1. The District receives a complaint or staff observation of delivery issues.
2. Determine and document the issues.
 - a. If District determines the matter can be readily resolved by the landowners the District will participate as necessary.
 - b. If the District determines that the water rights are subject to potential jeopardy or the matter cannot be resolved by the land owners, then the following steps may be implemented.
 - i. Written notice by District to all landowners on the ditch of complaint directing the landowners to correct the problem themselves.
 - ii. Provide District policy
 - iii. Explanation of the issues
 - iv. Options for corrections/improvements
 - v. Landowners may contact District within 7 days from the date of the letter if they would like a Group Meeting*, or;
 - vi. Encourage patron collaboration to resolve the issue within 10 days of letter.

*GROUP MEETING:

1. Encourage group collaboration
2. Discuss improvement options
3. Scope of work
4. Cost of improvements
5. Determination of who will complete work
6. Payment options
 - a. Landowner pays upfront
 - b. Costs shall be levied proportionately against each property
 - c. Sub-district formation and assessment
 - d. Written agreement and/or recorded contract

ENFORCEMENT ACTIONS:

- a. Failure by the landowners to resolve the issue(s) within the specified timeline will result in District enforcement.
- b. Notification of proposed action to District Manager.
- c. District determines work and completes.
- d. Costs shall be levied proportionately against each property.

As appropriate request Board of Directors approval and/or resolution to correct the problem.